

## **Cancellation Policy for Vabamu Laulupidu 2025 program**

We understand that plans may change, and unforeseen circumstances may arise. To ensure a transparent and fair cancellation process, please review our cancellation policy below:

### **1. Cancellation Timeline:**

- Cancellations made 9 months or more before the program start date: 50% refund, minus a nominal processing fee.
- Cancellations made 6 months before the program start date: 25% refund, minus a nominal processing fee.
- Cancellations made less than 6 months before the program start date: No refund.

### **2. Refund Process:**

- Refunds will be processed within 15 business days from the date of cancellation.
- The processing fee covers administrative costs associated with handling cancellations.

### **3. Transfer of Registration:**

- Participants may transfer their registration to another person at any time before the program start date. Please notify us of the name change to update our records.

### **4. Force Majeure:**

- In the event of unforeseen circumstances beyond our control (e.g., natural disasters, pandemic-related restrictions), the program may be canceled, rescheduled, or modified. In such cases, participants will be offered the option to transfer their registration to a future program or receive a refund, minus any non-recoverable expenses.

### **5. Travel Insurance:**

- We strongly recommend that participants purchase comprehensive travel insurance that covers trip cancellations, interruptions, and medical emergencies. It is the participant's responsibility to ensure adequate coverage.

### **6. Contact Information:**

- For cancellations and inquiries, please contact the project manager Kadri Paju at [Laulupidu@vabamu.ee](mailto:Laulupidu@vabamu.ee)

By participating in Vabamu Laulupidu 2025 program you acknowledge and agree to the terms and conditions outlined in this cancellation policy.